



# Khalsa College of Engineering & Technology

## Ranjit Avenue, C-Block, Amritsar-143001

### Department of Hotel Management

#### PROGRAM OUTCOMES

1. **Hospitality knowledge:** After completion of this program students will be able to understand the operational knowledge of the core areas of hotel industry.
2. **Planning Abilities:** This program helps in developing the abilities such as planning and organizing skills, team building, leadership qualities, time management and interpersonal relationship which are required in the hospitality industry.
3. **Problem Analysis:** During the program, the industrial exposure helps the students to realize various types of problems encountered at the work place and understand the different techniques to resolve them in a better way.
4. **Hospitality Ethics:** It ensures that the professional, personal ethics and moral values are assimilated among the students in their career.
5. **Use Trends and Technology:** Students are regularly updated to the latest trends and technologies followed by the hotel industry.
6. **Professional Identity:** This program helps to prepare the students to work in various roles in the hotel industry viz. hoteliers, educators, entrepreneurs and service providers.
7. **Environment and sustainability:** The students exhibit their understanding towards environment friendly practices and further execute sustainability in the industry.
8. **Hotelier and Society:** Students graduate as responsible citizens with good human values and work ethics. Through the program they are sensitized about professional ethics, societal values, rights, their duties and responsibilities.
9. **Life Long Learning:** Through this course students gained knowledge of industry and required various skills such as interpersonal skills, soft skills etc. Students also learn to work in inclusive environment which helps them while performing on various levels of job functions in hotel industry throughout their career path.
10. **Communication:** Communicate effectively on complex hotel activities with the hotel industry and with society at large such as, being able to understand and write effective reports; communicate effectively using a range of media.

#### PROGRAM SPECIFIC OUTCOME (PSOs)

**PSO 1:** The programme graduates will gain the thorough knowledge of Hospitality Industry.

**PSO 2:** The programme graduates will understand the hotel organization, its hierarchy and functions of various departments in Hospitality Industry.

**PSO 3:** The programme graduates can opt for better career openings like Chefs, Supervisory or Managerial roles in the Hospitality Industry.